

HERITAGE LAKE SIDE

1016 Lakeshore Drive Rice Lake, WI 54868
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Resident's and Families,

July 8th, 2020

As part of our ongoing commitment to Open Up America, we will continue ongoing Covid testing on all staff every other week. Our most recent staff and resident testing have all been negative, which allows us to start planning for outside visitations.

CMS Guidelines on Outdoor Visits were released on July 2, 2020

- All visitors must be screened before the resident goes to meet them
- Both resident and visitors must wear facemasks
- Everyone must do hand hygiene and maintain 6 feet distance
- Community must make sure visitation space is clean and disinfected in-between use
- Recommending **maximum of 2 visitors per 1 resident**
- Must have someone at community to keep surveillance of visits and enforce these rules.

In order for a community to move to phase 2 or phase 3 and have outdoor visits; the facility is required to know the community's state and local case status and local hospital capacity, and have appropriate staffing levels, ability to supervise visits, access to testing, and supply of PPE. Based on this information this plan may change.

Visiting Hours for outside visits beginning on Monday, July 13th

Monday through Friday 9:00AM-11:30AM and 1:00PM-3:30PM

Weekends 9:30AM-11:00AM and 1:00PM-3:00PM

Visiting must be made by appointment only and are limited to 30 minutes to allow all families to visit. Please call 715-234-9101 to schedule an outside visit.

Each visitor must have a health screen completed before every visit

Please do not visit if you have any of the following:

- Been in contact with a Covid positive person
- Temperature over 99 degrees F
- Chest or nasal congestion
- Increased confusion
- Inflammation, open skin lesions, or rashes
- Vomiting or Diarrhea
- Exposure to blood
- Muscle aches
- Loss of taste or smell
- Shortness of breath
- Sore throat
- Cough

All visitors must sanitize hands and wear masks (we can supply if you don't have one).

Everyone must adhere to social distancing guidelines (at least 6 feet) at all times and no close contact (no touching, hugging, kissing etc).

We know this is a challenging time for everyone, and we ask that you respect and adhere to these CMS guidelines to protect your loved ones and the others that live here. Not adhering to guidelines may result in loss of visiting privileges.

Thank you for your cooperation and understanding during this process.

Bruce Schlei

Administrator